

Interview Summary	Application No.	Applicant(s)	
	10/783,234	SHARMA ET AL.	
	Examiner	Art Unit	
	LINH BLACK	2169	

All participants (applicant, applicant's representative, PTO personnel):

(1) LINH BLACK. (3)_____.

(2) MARK W. SINCELL. (4)_____.

Date of Interview: 14 January 2009.

Type: a) ☒ Telephonic b) ☐ Video Conference

c) ☐ Personal [copy given to: 1) ☐ applicant 2) ☐ applicant's representative]

Exhibit shown or demonstration conducted: d) ☐ Yes e) ☒ No.

If Yes, brief description: _____.

Claim(s) discussed: the amended independent claims 1, 13, 20.

Identification of prior art discussed: Jiang et al. 2002/0057678.

Agreement with respect to the claims f) ☐ was reached. g) ☒ was not reached. h) ☐ N/A.

Substance of Interview including description of the general nature of what was agreed to if an agreement was reached, or any other comments: Discussions regarding the argument "allowing sytem administrators to pre-provision specific files in a local file system so that these files can be quickly accessed to generate responses for an interactive voice response system". The discussed prior art, Jiang et al. seems disclose administrator-provisioned files stored in the local file system. Adminstrator files are only stored by a system administrator. The proposed amendment is not entered.

(A fuller description, if necessary, and a copy of the amendments which the examiner agreed would render the claims allowable, if available, must be attached. Also, where no copy of the amendments that would render the claims allowable is available, a summary thereof must be attached.)

THE FORMAL WRITTEN REPLY TO THE LAST OFFICE ACTION MUST INCLUDE THE SUBSTANCE OF THE INTERVIEW. (See MPEP Section 713.04). If a reply to the last Office action has already been filed, APPLICANT IS GIVEN A NON-EXTENDABLE PERIOD OF THE LONGER OF ONE MONTH OR THIRTY DAYS FROM THIS INTERVIEW DATE, OR THE MAILING DATE OF THIS INTERVIEW SUMMARY FORM, WHICHEVER IS LATER, TO FILE A STATEMENT OF THE SUBSTANCE OF THE INTERVIEW. See Summary of Record of Interview requirements on reverse side or on attached sheet.

/LINH BLACK/
Examiner, Art Unit 2169